

K & M Telephone Company, Inc.
Backup Power Disclosure Notice
(Fiber to the Home Phone Service)

Backup Power for Home Phone Services during Power Outages

For many years, your home phone would allow you to stay connected to emergency voice services during a power outage. However, many of today's advanced home phone services require backup battery power to continue functioning during an outage. To avoid a disruption of home voice service during an outage – and to maintain the ability to connect to 911 emergency services K & M Telephone Company offers you the option of purchasing backup power for your home phones.

What Your Battery Can – and Can't – Do for You

K & M Telephone Company's backup batteries for telephone service allow you to continue to use your home voice services during a power outage. Without a backup battery or alternate backup source such as a generator, customers will not be able to make any calls, including emergency calls to 911. The only way to maintain the ability to use your phone is by using some form of backup power.

Our backup batteries do not ensure power is provided during an electricity outage to any services other than voice. Home security systems, medical monitoring devices and other equipment will not run on a home phone backup battery and would require another or separate solution. Also backup batteries will not directly prevent related equipment damage that may occur during extreme weather conditions or storms including lightning. Call the business office with any questions on alternate backup solutions.

Purchase and Replacement Options

If you are concerned about being able to contact 911 emergency services during a power outage, purchasing an additional backup battery may be a good option for you. The battery offered depending on the fiber equipment installation is approximately 7 pounds and is roughly 8 inches by 8 inches by 3 inches.

You can purchase an additional backup battery directly through K & M Telephone Company. If you have any questions or simply want to purchase a backup battery through us, please call us at 402-482-5220, visit our website at <http://www.kmtel.net>, email kmacctts@kmtel.net, or go to the Chambers Business Office. A backup battery costs approximately \$75 and can be picked up at the business office. If you feel that you will need assistance in learning how to install your own battery, please call us to make an appointment, and we would be happy to assist you. However, please note that there may be a charge for this service.

For reference note that one of the following backup batteries may be required depending upon your actual fiber installation: Cybershield 7.2 Amp battery backup (CSN27U12V-NA2), Pannaway ONT Power Supply (513-0120).

Expected Backup Power Duration

Most backup batteries are expected to last at least 8 hours on standby power. The backup battery should give you at least 6 hours of talk time. If you feel that is not enough time, you may extend your standby power by purchasing a newer 24 hour battery solution or additional 8 hour batteries.

Instructions for Proper Care and Use of Your Battery

Please follow the more detailed instructions included with your battery for proper use, storage and care of your battery to ensure that it will function as needed during a power outage. If you do not store your battery correctly, it may shorten its useful life. Environmental factors such as temperature can shorten your battery's useful life. We recommend that you store your battery above 41°F and below 104°F.

These batteries are rechargeable, but they will not last forever and should be replaced every 2 years, or when your device starts to make a loud beeping sound. That sound means that the battery is depleted, and must be replaced. See the instructions above for purchase and replacement options. You should also periodically, as described in the instructions and warranty information included with your battery, remove and test your battery to verify both the operation of the backup battery and its condition.